

TAKING LOVE TO NEW HEIGHTS COMPETITION (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and Cs were first published: 06 February 2026

Date these T’s and Cs were last changed: N/A

These T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Competition name:	Taking Love to new heights competition
2.	Promoter’s details:	This Competition is conducted and organized by Mall of the South (“ Mall ”), offered by Redefine Properties Limited (Registration Number: 1999/018591/06) (“ Landlord ”) and sponsored by (“ Participating Merchant ”). In these T’s & C’s, we refer to the above promoter(s) as “the Landlord” and the entrants as “the Participant(s)” or “you.”
IMPORTANT INFORMATION		
3.	<u>Eligibility:</u> Who may enter the Competition?”	To enter the Competition a participant must be eighteen years or older and be in possession of a valid South African identity document or passport (“ Participant ”). No Minors are allowed to enter the Competition.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	Competition Period:	The Competition will run from 6 February 2026 to 28 February 2026 (“ Competition Period ”). Please be advised that the Competition will only take place on the Competition Period and any participation outside of the Competition Period will not be taken into consideration.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition Period to: i. Visit the Mall of the South and spend an amount of R350.00 (Three Hundred and Fifty Rand) or more at any store or a combination of stores during the competition period ;

		<p>ii. Keep your till slip as proof of purchase. Till slips must be presented for verification and the original copy must be provided in-person upon prize collection if selected as a winner to claim the prize;</p> <p>iii. Enter the Competition by commenting on the competition post on Facebook on: https://www.facebook.com/MalloftheSouth Instagram on: https://www.instagram.com/mallofthesouth/, share what you would love to see at Mall of the South; whether it's exciting experiences and/or new stores and/or events and/or improvements.</p> <p>Upon compliance with (I) – (III) above a Participant will automatically be deemed to have entered the Competition.</p> <p>NB:</p> <ul style="list-style-type: none"> - Participant to ensure that the till slip is eligible, slip is within the Competition times and the minimum amount has been spent. - No carryover till slips will be permitted. Lost or stolen slips will not be replaced. - Any till slip that does not meet the requirements will not be considered for the purposes of entering the competition. - Participants are strictly to make use of cash payments, card payment of EFT only, no gift card purchases, airtime/data takeaways or bill payments. - No photocopies, duplicates, screenshots or reprints from POS allowed. Promoter to make slips (stamp) to prevent re-use. Any till slip that does not meet the requirements will not be considered for the purposes of entering the competition. - Promoter reserves the right to decline redemption if fraud is suspected. <p>There are no additional charges for participating in the Competition however, standard data costs apply as per the Participant's service provider and existing price plan for data usage with regards to uploading his/her Entry.</p>
7.	Limitation on entries	A Participant may enter the Competition only once during the Competition Period.
8.	How will the Winner/s be selected?	Winners (" Winners ") will be selected through a randomized online name selector spin the wheel draw on Wednesday, 4 March 2026

		This random selection process will be overseen by an independent auditor.
9.	Winner announced on	The Winner/s for the Competition will be announced on the mall's Facebook and Instagram pages on Thursday, 5 March 2026 immediately after the random selection process.
10.	The prizes	<p>The Winners shall receive ONE of the following prizes:</p> <ul style="list-style-type: none"> • 1st Prize: Hot Air Balloon Experience for 2 people valued at R13 184.00 (Thirteen thousand, one hundred and eighty four rands) at Mankwe Gametrackers (excluding parking fees which entails R748pp International, R168pp South African) (Sponsor's Terms and conditions apply) • 2nd Prize: One-night stay at Gold Reef City Hotel, including a helicopter ride and dinner valued at R8 000.00 (Eight thousand rands) for 2 people (Sponsor's Terms and conditions apply) • 3rd Prize: The body shop voucher valued at R500.00 (Five Hundred Rand). <p><u>Hot air balloon Terms and conditions:</u></p> <p>The broad itinerary of this activity is as follows: Guests are collected in the early morning (Collection time to be confirmed directly with guests the evening before the flight - ±04:00) with an open safari vehicle from their respective hotels or lodges in Pilanesberg or Bakubung Gate for day visitors. They are then transferred to the balloon launch site, situated in the center of the National Park. At the launch site the guests will be met by the pilot and crew, who will proceed to give a briefing. Guests will then embark on a 8 or 12 passenger basket and commence on an unforgettable experience that lasts approximately an hour. This will undoubtedly be the finest way of viewing the inhabitants of the Pilanesberg National Park. On landing, guests will be served with sparkling wine and orange juice in celebration of the flight. The qualified field guide will then convey the guests through the Pilanesberg National Park to a private lodge, where a full English breakfast will be enjoyed. Each guest will then receive a first flight certificate issued and signed by the pilot. On completion of breakfast, the guests will be returned to their respective hotels. The total duration of this activity is approximately 4 to 5 hours.</p> <p>This activity is extremely weather dependent and a minimum of 4 pax is required to fly. It is advisable that guests book 2 or 3 consecutive mornings as a backup plan. For safety reasons, children less than 1.2m tall are not permitted to fly. Guests are to be reasonably fit, as they are required to climb into a 1.2-meter high</p>

		<p>balloon basket and be able to crouch down on their haunches on landing.</p> <p><u>1 night stay, dinner and helicopter ride at Gold Reef City Terms and Conditions</u></p> <ul style="list-style-type: none"> • Package Price: The Package is priced at R8,000. • Bookings & Availability: All bookings are subject to availability and must be confirmed in advance to secure the package. • Accommodation: Package includes one night's accommodation for two guests. Deluxe Room type is subject to availability at the time of booking. • Helicopter Ride: The helicopter experience is weather-dependent. Gold Reef City reserves the right to reschedule flights in the event of adverse weather conditions or safety concerns. • Dinner for Two: is for Barneys Restaurant and valid for the night of stay at R1200 for two, anything over and above this amount will be at your own cost. • Age Restriction: All guests must be 18 years or older to participate in the package. • Non-Transferable: The package is non-transferable and valid only for the guests named as the winner of the Giveaway • Cancellation & Refunds: Cancellations must be communicated at least 7 days prior to the booking date. • Liability: Guests participate at their own risk. Gold Reef City is not responsible for personal injuries or <u>loss of personal property during the package experience.</u> <p>Note that the prize is not transferable and will not be changed, deferred, or exchanged for cash for any reason whatsoever. Prizes are only valid for the duration of the prize on each voucher.</p>
11.	How will the Winner/s be informed?	<p>The competition winners will be posted on the mall's social media pages , both Facebook and Instagram on 5 March 2026. The Landlord will use all reasonable efforts to contact the Grand Prize Winners during trading hours telephonically.</p> <p>If the Landlord is unable to contact or reach the Winner within 7 (Seven) days of having announced the Winner, the Entry by</p>

		that person will be disqualified. The Landlord will be entitled to select another Winner thereafter randomly. That Winner will also be contacted telephonically, as soon as reasonably practicable.
12.	Upliftment of prizes	<p>The Winner/s must be present or have a representative present to uplift the Prize. The winners will be required present original till slip of purchase during the competition period.</p> <p>The Winner must: (i) appear in person; and (ii) be able to furnish a copy of his/her identity document or valid passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he will be required to complete a waiver before the prize can be handed over. The Landlord reserves the right to withhold the Prize until the Winner completes same.</p>
13.	Deadline for claiming Prizes	If the Grand Prize Winner does not collect the Prize within 14 Days of being informed that he/she has won, the Winner shall be deemed to have automatically forfeited the Prize. Then another winner will be randomly selected using the automated selection process.
14.	Data usage and Privacy policy	<p>Participants are fully aware that in order for the Landlord to offer the Competition, the Landlord may collect and use personal information of the Participants. The personal information may include but is in no way limited to a Participant's:</p> <ol style="list-style-type: none"> First name and surname. Physical address. Email address. Mobile number; and/or Images/ photographs. <p>Personal information which a Participant provides to the Landlord and the Participating Merchants when entering the Competition, may, subject to prevailing law, be used for future marketing activity by the Landlord and/or the Participating Merchants (Leisure Portfolio Association), unless the Participant duly notifies the Landlord and/or the Participating Merchants that he/she wishes to opt-out of receiving such marketing communications. The Landlord and the Participating Merchants warrant that the personal information will be treated in a confidential manner and will not be shared with any unauthorised third parties. The Landlord and the Participating Merchants will disclose personal information only if required to do so by law.</p>
15.	The platform where these T's & C's can be found:	<p>For the duration of the Competition Period, a copy of these T's and C's can, at no cost -</p> <ol style="list-style-type: none"> be found on the Mall's official website on: www.mallofthesouth.co.za
16.	General terms	<ol style="list-style-type: none"> The Landlord reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed

		<p>necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Landlord for such a termination.</p> <p>ii. The Landlord shall not be responsible for any loss or misdirected entries, including but not limited to entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in the Competition.</p> <p>iii. Participation in the Competition constitutes automatic acceptance of the T's and Cs contained herein and the Participant agrees to abide by the T's and C's.</p> <p>iv. All Winners in respect of the Competition may be requested to be photographed so that their photographs may be used for future promotional purposes in relation to the Mall and Participating Merchants promoting platforms. Promoting platforms will include Facebook pages, website pages and shopping centre retail industry publications. No fees will be payable in this regard. The Winners will be given the opportunity to decline the publication of their images.</p> <p>v. The Landlord does not make any representations or give any warranties, whether express or implicit, that the Participant's participation in this Competition will necessarily result in the Participant winning a prize or that the aforesaid Prizes will meet the Participant's unique requirements, preferences, standards, or expectations.</p> <p>vi. To the extent permissible in law, the Landlord is not responsible and cannot be held liable for any accident, injury, harm, death, loss, or damages of whatsoever nature, howsoever arising, as a result of the Participant's participation in this Competition, unless the Landlord acted fraudulently or with gross negligence.</p> <p>vii. Participants are obliged to comply with all applicable laws, including those laws protecting the intellectual property rights of other parties.</p> <p>viii. These T's and C's will be construed, interpreted, and enforced in terms of South African law.</p> <p>ix. The Landlord will make a final and binding decision in respect of all matters relating to the results, qualifiers and disputes relating to the Competition, and no correspondence will be entered into.</p>
17.	Amendment of T's and C's	If considered necessary, the Landlord reserves the right to amend the T's and C's by providing reasonable prior notice.
18.	Marketing Communication	As stated in the Tc's and C's, the Participant agrees that by participating in the Competition, and by completing the Entry Form and indemnity respectively, they grant consent to the

		<p>Landlord to retain their contact details on its database for purposes of receiving Marketing Information.</p> <p>Should the Participant, prefer not to receive Marketing Information, and does not prefer to have their contact details retained by the Landlord, they may tick the box below and/or notify the Landlord by contacting the Landlord on 076 212 3393 or email Shannon@mallmarketing.co.za</p> <p><i>Tick this box if you do <u>NOT</u> CONSENT to receive Marketing Information.</i> <input type="checkbox"/></p> <p>Should the Participant have granted consent, and soon thereafter prefers not to receive Marketing Information, the Participant may contact the Landlord on the contact details.</p>
19.	Any questions, comments or complaints regarding the Competition are to be directed to:	<p>Name: Megan Meas, Marketing Telephone: 0845996536 Email: megan@mallmarketing.co.za</p>